

Dear Patients and Parents,

We have reviewed the government guidelines as well as the new infection control protocols from the College of Dental Surgeons of Saskatchewan. These are extraordinary times and we will be taking all precautions necessary to prevent the spread of COVID-19.

These are some of the new rules we will be following:

- First assessment will be done on the phone when we book your appointment
- A second assessment will be done when you check in and you will be asked to return to your car until called in
- Anyone entering the office is required to wear a mask. (It can be a homemade cloth mask)
- Use hand sanitizer upon entering. NO EXCEPTION
- Social distancing rules are to be followed which will mean that patients will not be permitted to bring any additional person to their appointment unless they are under the age of 16. Please do not come in with siblings who do not have an appointment. One parent can come in to pay and make the next appointment once the patient has been seen
- Patients with a fever, cough or a history of exposure to COVID-19 will not be permitted to enter our treatment area. To protect the public and our team, there will be NO EXCEPTION.

Our team will strive to minimize the risk of transmission in any way possible and as such we appreciate your understanding and patience as we all get used to the “new normal”. Our office will face significant challenges accommodating the needs and requests of all our patients who will likely want to be seen “as soon as possible”. We ask that you be patient and courteous to the staff.

We are looking forward to seeing you again and we will get through this together.

Sincerely,

Dr. Mansour and Staff